

Hello Northwood,

Summer is off and running! And so far... what a sunny season we are having! Our golf course is on its second day of play since reopening after the "Big Wind" hit on June 9. Not to mention, there is another round of severe storms coming. That's triple back-to-back weekends of severe weather. You all have seen how good we are getting at cleaning up the golf course after these weather events. What goes unseen is how well-versed we've become with disaster plans and how to execute them.

Members and staff, I want to bring a few things to your attention. First, you should keep an eye on the sky and use common sense. Yes, we have a lightning detection system that will activate whenever there is a strike within seven miles of the Club. However, the system may be activated from the first strike that hits our campus and may miss the next strike that lands. So when the sky darkens, please use good judgment and seek shelter. Do not let the storm get right on top of you before taking action. The *Big Wind* did not have much lightning. However, we activated the system manually because we saw how threatening the skies were becoming.

Second, the very next weekend we were placed in a tornado warning. Our staff did its best to evacuate the pool and golf course while notifying the Clubhouse occupants before the ominous skies opened up. In these instances, the managers on duty require the staff to take shelter, but we cannot force members to take shelter. Where can you find shelter? The absolute safest place in the Clubhouse is downstairs away from windows. Our recommendation is anywhere in the lady's or men's locker rooms. Additionally, if you can find your way to the "back of the house", that's a great shelter too.

Third, we currently host our server on site. So, when we lost power, we had issues with communication. We have our managers' current phone numbers and email addresses, so communicating with the staff was easy. Communicating with the members was more of a challenge, as we do that through our backup email account, Constant Contact. We must have your current email address, so we will be able to communicate with you. You can update your information in real-time by logging on to the website ([www.northwoodclub.org](http://www.northwoodclub.org)) and going to The Club/My Profile tab. For new members, we were not able to access your email address on the server, so you were not on our backup email list. However, we have now updated our Constant Contact list, so you will receive any future emergency emails; we hope there are none!

Lastly, remember to keep an eye on the sky!

P.S. A reminder that members and employees park in our lot. Employees and caddies are required to park at the back of the lot. Too often, I am forced to address errant balls off the #11 tee that hit cars causing significant damage. If you hit a ball in that direction, please take the time to address whether you have caused damage and if so, let me know so I can advise the owner of the car. Your homeowner's insurance will cover this minus the deductible. On Sunday, June 23, a golf ball hit the car of one of our security guards and we appreciate the golfer for taking care of this

accident.

Thank you for helping us out.